



With over 115 years of experience servicing our policyholders, we recognize the importance of continuing to serve you reliably and safely during the Coronavirus (COVID-19) pandemic.

We have a cross-functional team monitoring the situation to ensure precautions are being taken and fully communicated to minimize the spread of risk of the virus. Our business continuity plans are being executed and **we are here to serve you.**

- You Broker will communicate with you directly on impacts to their operations as information becomes available.
- Our **Claims Team** is here for you at 1-800-565-7220 or visiting [www.kingsmutual.ns.ca](http://www.kingsmutual.ns.ca)
- We are continuously communicating with our team regarding precautionary measures to minimize disease spread at home and work.
- We are requiring quarantine for team members who believe they are at risk and/or report or show signs of symptoms related to COVID-19.

Nothing is more important to us than protecting the health and safety of our policyholders, team members and community. It is a privilege to serve you and we are here for you.

Mutually Yours,

A handwritten signature in blue ink that reads "Cara Cameron".

Cara Cameron, CPA, CA, FCIP  
The Kings Mutual Insurance Company

Chief Executive Officer