

Getting Started

Home

My Claims

My Billing

My Documents

My Preferences

Your Homepage

After successfully logging in, you will be greeted by your homepage. From here, you can view all active policies, contact HMI / Kings, or launch other activities. Throughout your time in Optim, your location will be indicated by a small orange bar under the tab you are viewing. In this example, the tab is highlighting your “Home” which displays the homepage.

Navigate to your open claims by clicking on the “My Claims” tab.

The screenshot shows a user interface with a navigation bar at the top containing five tabs: Home, My Claims, My Billing, My Documents, and My Preferences. The 'Home' tab is highlighted with an orange underline. Below the navigation bar is a large image of a smiling child being held up by an adult. Underneath the image is a section titled 'My Policies' which contains three policy cards: Residential, Farm, and Auto. Each card displays the policy number, effective date, and expiry date, along with a 'View Details' button. To the right of the screenshot is a contact information box for THE KINGS Mutual Insurance, including their address, phone number, and email.

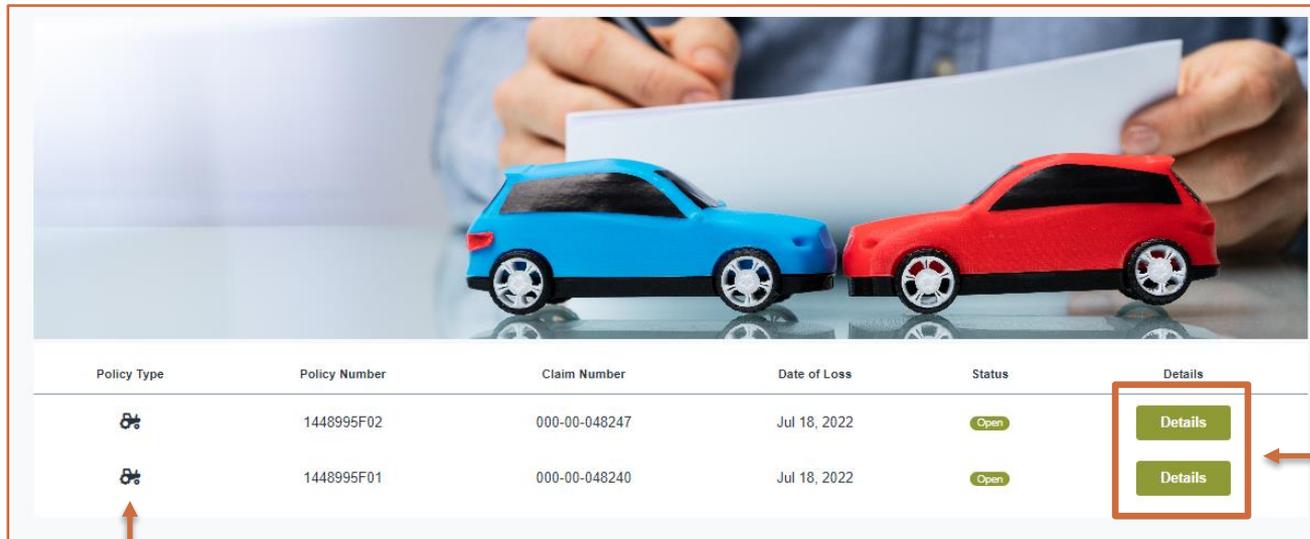
Policy Type	Policy Number	Effective Date	Expiry Date
Residential	800328H01	May 24, 2022	May 24, 2023
Farm	800328F01	May 24, 2022	May 24, 2023
Auto	800328A01	May 24, 2022	May 24, 2023

THE KINGS Mutual Insurance
Box 10, 220 Commercial St Berwick NS, B0P 1E0
Phone: 1-902-538-3187
902 538-7271
kingsinfo@kingsmutual.ns.ca

My Claims

My Claims Landing Page

The second tab on the homepage titles “My Claims” will bring you to the My Claims Landing Page. From here, you can view the details of claims associated with your active policies.



The screenshot displays a table of active claims. The table has the following columns: Policy Type, Policy Number, Claim Number, Date of Loss, Status, and Details. Two rows of data are visible, both with a status of 'Open'. A red box highlights the 'Details' column, and a red arrow points from a text box on the right to one of the 'Details' buttons.

Policy Type	Policy Number	Claim Number	Date of Loss	Status	Details
	1448995F02	000-00-048247	Jul 18, 2022	Open	Details
	1448995F01	000-00-048240	Jul 18, 2022	Open	Details

Click the “Details” button view more details on the claim, as well as input payment information such as EFT transfers or direct billing options.

Here, view any active claims associated with held policies. The type, policy number, claim number, date, and status are all available through this short-view.

Signing up for Electronic Transfer / Direct Deposit

Some Claims payments are eligible for EFT / Direct Deposits. On the Claim Details page, click the chevron next to the title “Receive Payments by Electronic Funds Transfer Direct Deposit.”

Claim Adjuster

Not available
You can either call us or send a message to your adjuster.
Phone Number Not available
[Send Message](#)

Details Messages

Date of Loss: Jul 18, 2022
Claim Status: Open

Claim Details

Submission Date	Policy Number	Product	Primary Insured
Jul 18, 2022	1448995F02	Farm	Person Testatlantic
Additional Insured	Loss Location	Contact Person	Primary Email
-	324 Main St., Halifax, NS B2N 1G6	Person Testatlantic	-
Primary Phone	-		

My Claim Documents

- Receive Payments by Electronic Funds Transfer Direct Deposit

Important Note
For any questions regarding your claim, please contact your adjuster.

Add new documentation or sing-up for Electronic Transfer / Direct Deposit by clicking the chevron here.

My Claims

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Signing up for Electronic Transfer / Direct Deposit

Input all information into the open boxes. If you have questions about what a certain field is asking, click the “?” located to the immediate right of the field.

Receive Payments by Electronic Funds Transfer Direct Deposit

Add New Payment Method

Preauthorized Bank Account

Institution Number * ?

Institution Name -

Transit Number * ?

Bank Account Type * Please Select

Bank Account Number * ?

Bank Account Holder *

Primary

Select “Preauthorized Bank Account” from this drop-down to receive automatic payments. Click “Add” to populate the bellow fields.

Input all information here, selecting the “?” when necessary.

Click “Validate” once all information is correctly inputted. If your information is validated, you will pass to this pop-up. Click “Yes” to continue.

Please Note:

Not all payments may be eligible for EFT payments. Would you like to continue?